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## Aerial Art House Terms and Conditions

**Adult Courses, Drop-Ins, and Taster Sessions** are for ages **16+**.  
**Youth and Kids Courses** are for ages **5–16**.

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### Bookings

All bookings are considered final and apply only to the exact dates purchased. Aerial Art House does not provide refunds, credits, replacements, or deferrals for missed sessions, except in the cases noted below.

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#### 1. Taster Sessions

- Cancellation must be made **at least 48 hours before** the session via written notice.
  - If canceled with 48 hours' notice, you may transfer your booking to another available Taster Session of equal or lesser value within **6 months**.
  - Any upgrade to a higher-value session will require payment of the price difference plus a **£10 admin fee**.
  - No refunds are offered for Taster Sessions.
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## 2. Private Tuition

- Requires a minimum of **48 hours' notice** to reschedule.
  - Failure to provide 48 hours' notice will result in the session being forfeited.
  - Private sessions are subject to studio hire availability for rescheduling.
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## 3. Kids Classes and Monthly Subscriptions

- Kids classes are booked via **monthly subscription**.
- The subscription amount is **calculated monthly**, making the payment lower than a full-term upfront fee.
- **Payments continue monthly**, including during holiday periods and term breaks, unless canceled with notice.
- To cancel a subscription, **3 weeks' written notice** must be given by contacting us directly.
- No refunds will be provided for holidays, missed classes, or cancellations made outside the notice period.

### Emergency Cancellations for Kids Classes:

- Aerial Art House reserves the right to make **up to 3 emergency class cancellations per year** for kids' classes without offering refunds.
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## Additional Policies

- If injured, ill, or unable to physically participate, students are encouraged to attend class to take notes.
  - Adult Courses and Taster Sessions may be canceled or amended depending on enrollment numbers.
  - If you cannot attend a full course, we recommend booking **Drop-in classes** or **Private Tuition** to fit your availability.
  - Aerial Art House is not responsible for unattended, lost, or stolen items in the studio.
  - Pricing and timetables are subject to change without notice.
  - Students must not attend classes under the influence of drugs or alcohol.
  - Please arrive **at least 5 minutes before** your class start time.
  - **Warm-up is mandatory**; if missed, you may not be permitted to participate in class.
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## Dress Code

- Clothing must cover **armpits and knees** and must not have **zips or metal** parts that could damage the equipment.
  - Long hair must be tied back; jewelry must be removed or securely covered.
  - **Chinese Pole classes:** Students must wear **leggings or jeans**, a **long-sleeved hoodie**, and appropriate shoes (**tabi shoes** or **Feiyue shoes** with a rubber climbing sole).
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## Communication and Media

- Questions will be answered within **48 hours** if emailed to [aerialarthouse@gmail.com](mailto:aerialarthouse@gmail.com).
  - Photographs may be taken during classes and used for promotional and advertising purposes.
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